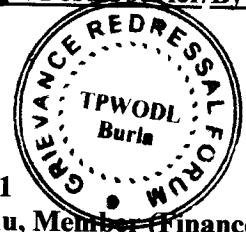


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/ 2023 (4)

Date: 24.09.2024

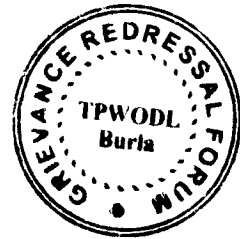
Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/636/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Labo Patra C/O-Sagar Kumar Patra At-Saloi Po-Laimura, Ps-Laimura Dist-Deogarh-768108		4141-1519-0492	9692521090
3	Respondent/s	S.D.O (Elect),Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: Parposi, ESO Office, Tileibani, TPWODL, Deogarh



Appeared

For the Complainant- Labo Patra
Represented by Sagar Kumar Patra

For the Respondent - SDO(Electrical), Deogarh, TPWODL.

GRF Case No- BRL/636/2024

Labo Patra
C/O- Sagar Kumar Patra
At-Saloi
Po-Laimura, Ps-Laimura
Dist-Deogarh
Consumer No-4141-1519-0492

VRS

SDO(Electrical), Deogarh, TPWODL.

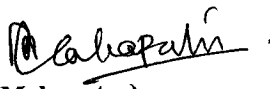
COMPLAINANT

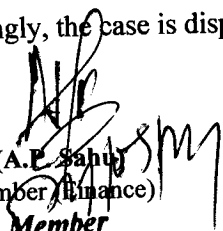
OPPOSITE PARTY


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolve the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:-
1. Labo Patra, C/O- Sagar Kumar Patra, At-Saloi, Po-Laimura, Ps-Laimura, Dist-Deogarh.
 2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
 3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoynagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com
GRIEVANCE REDRESSAL FORUM

636/2024

Received
Complaint No. 103 No.....
Consumer No. 4141-1519-0492

Di.....
TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

~~Shri~~ Sagan Kumar Patra.

S/O of Labo Patra (Consumer)

P/n 9692 521090

At - Salohi - PO - Larmura
PS - Larmura Pin 768108

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

SDO, TPWODL Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଅଧିକାରୀଙ୍କୁ ଲେଖା ଉପରେ କାର୍ଯ୍ୟକାରୀ ପଦକ୍ଷେପ ଗ୍ରହଣ କରିବା ପାଇଁ ଅନୁରୋଧ କରାଯାଇଛି ।
ଏହା ଉପରେ କାର୍ଯ୍ୟକାରୀ ପଦକ୍ଷେପ ଗ୍ରହଣ ହୋଇନାହିଁ ।
ଅନୁରୋଧ କରାଯାଉଛି ।

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: Parposi

Date: 28.8.24

* Please add additional sheets if necessary

X Sagan Kumar Patra
Signature of the Applicant